**Definición del problema**

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| **Área o Departamento:** | **Plan, Programa o Proyecto:**  |

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| **Problema** |  |

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| CAUSA | CAUSA PRINCIPAL | SUBCAUSAS | Orden de importancia |
| HOMBRE |  |  |  |
| MÁQUINA |  |  |  |
| ENTORNO |  |  |  |
| MATERIAL |  |  |  |
| MÉTODO |  |  |  |
| MEDIDA |  |  |  |

**Solución del problema**

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| N.P. | CAUSA RAÍZ | ACCIONES | RESPONSABLE | FECHA DE SEGUIMIENTO | FECHA DE COMPROMISO | EVIDENCIAS |
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Fecha: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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| Profr. (a) Responsable del Área o Departamento | Profr. (a) de la UPSyE |